



MILWAUKEE DEMOCRATIC LEGISLATIVE CAUCUS

Members of the Wisconsin State Assembly and the Wisconsin State Senate

September 24, 2018

Secretary Eloise Anderson
Dept. of Children and Families
201 E. Washington Ave., 2nd Fl.
Post Office Box 8916 Madison, WI 53703-8916

Secretary Anderson:

As state legislators from the city of Milwaukee and surrounding municipalities, we write with questions about the status of several aspects of Division of Milwaukee Child Protective Services (DMCPS).

We are well aware that DMCPS carries out some of the most challenging and necessary work in the field of social services in Milwaukee – work that has only become more difficult as the opioid crisis has intensified in our community. It is because of the critical nature of this work that we seek information to help us better understand and address the concerns that we have.

Specifically, we have the following questions regarding cases and staffing:

- What are the processing times for cases (initial assessments and case resolution)? Additionally, we would like information regarding staffing levels and their relationship to the needs of the serviced populations.
- What are the current figures on the number of cases not meeting mandated deadlines? Specifically, how many cases are not being assessed and/or resolved within their mandated periods?
- What are your staffing levels relative to your optimal benchmarks?
- What is the current length of service for your staff?
- What is your yearly turnover rate?
- What are your replacement hiring timelines for those who depart?

Finally, we would like to know how the Department intends to continue to improve services in DMCPS. Knowing that there is a plan in motion to address any case backlogs and staffing issues will put many minds in our communities at ease.

Thank you for your attention to our inquiries. We look forward to your response by October 15th.

Sincerely,



MILWAUKEE DEMOCRATIC LEGISLATIVE CAUCUS

Members of the Wisconsin State Assembly and the Wisconsin State Senate

Representative David Crowley
Chair of the Milwaukee Delegation

Senator LaTonya Johnson
Senate District 6

Representative Christine Sinicki
Assembly District 20

Representative Evan Goyke
Assembly District 18

Representative David Bowen
Assembly District 10

Representative JoCasta Zamarippa
Assembly District 8

Senator Tim Carpenter
Senate District 3

Representative Jonathan Brostoff
Assembly District 19

Senator Chris Larson
Senate District 7

Representative Jason Fields
Assembly District 11



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Senator Lena Taylor
Senate District 4

A handwritten signature in cursive script, appearing to read "L. Taylor".