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January 11, 2021

Allison Ausband  
Senior Vice President  
Inflight Service, Delta Air Lines  
1030 Delta Boulevard  
Atlanta, GA 30354-1989

Dear Allison,

It was welcome news when Delta announced the airline was responding to Flight Attendant concerns by extending the PSY commuting policy negotiated with the pilots to Flight Attendants. Since your communication on November 19, 2020, however, there remain several unanswered questions raised by Delta Flight Attendants. Since this is company policy as opposed to an enforceable contract, Flight Attendants would like the company to confirm the follow issues in the policy to be clear on what to expect when utilizing the program. We hope this letter is helpful for you to address outstanding questions as soon as possible and affirm the program as equitable with the pilot contract.

1. When can Flight Attendants at Delta Air Lines expect to see an updated policy regarding the provisions recently announced regarding positive space travel equitable with the pilots for commuting to work?
2. Will the updated policy clearly reflect the following?
  - a. The removal of the requirement for a back-up flight.
  - b. Eligibility for use with out-of-base pick-ups.
  - c. The ability to commute from nearby airports should there be limited flights at an employee's home airport.
3. Will Flight Attendants commuting via positive space continue to be exempt from disciplinary action related to being unable to commute should they miss their report time after following proper protocols?
4. What plans are in place to provide equitable relief to Flight Attendants that commute to work via means other than air?

Delta Flight Attendants commute to work through many different modes of transportation. All Delta Flight Attendants should have the benefit of not having to worry about being disciplined for a flat tire, delayed public transportation or a delayed flight. Flight Attendants want to do our part to protect the operation and follow procedures for notifying the company at the earliest point in the event of unforeseen or emergency interference in our commute even if it may not ultimately preclude us from making our check in. We know this would help the company in planning. But Flight Attendants need to know the protocols and what to expect when using them for this to be successful.

To ease Delta Flight Attendants concerns, we look forward to your clarifications.

Sincerely,

A handwritten signature in black ink that reads "Sara Nelson".

Sara Nelson  
International President