

**Paging Systems  
Letter of Agreement  
Between AFSCME HOU and OHSU**

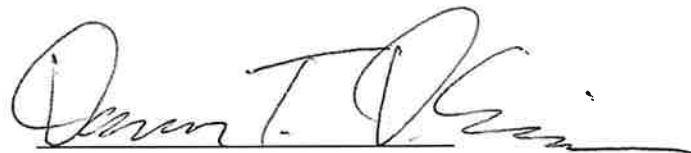
Whereas House Officers may be required to have access to the OHSU's paging system, House Officers that are required to have access to OHSU's paging system will be provided with access according to the following procedure.

- AT OHSU's discretion, OHSU may provide a belt pager to fulfill the requirement of accessing the paging system, subject to continued operation of the belt pager system at OHSU.
- If a House Officer is not provided a belt pager and is required by their programmatic responsibilities as determined by OHSU to have access to the OHSU paging system, a House Officer may request and OHSU shall provide within a reasonable amount of time, an OHSU standard HIPAA compliant mobile device for patient-care related communication via SPOK mobile, with functionality in all assigned OHSU controlled work site areas, at no cost to the employee. House Officers may choose to use their own personal mobile device for patient-care related communication via Spok mobile, so long as that mobile device is HIPAA compliant and functional in all assigned work areas. No employee shall be compelled to use a personal device for access to OHSU's paging system.
- The process and costs associated with replacing lost or broken phones and/or pagers shall follow OHSU policy and procedure.
- OHSU shall not hold individuals accountable, nor shall any individual be held personally responsible for immediate patient care issues that arise from not receiving pages or receiving pages later than intended due to paging system failures. This applies to all HOU members.

This procedure shall be in place for the duration of the existing contract for all House Officers.



For OHSU



For HOU