



Mr. Christopher Swift
Chairman and CEO, The Hartford
One Hartford Plaza
Hartford, CT 06155

May 5, 2025

Dear Mr. Swift,

We are writing in regards to The Hartford refusal to renew the Southern Adirondack Audubon Society's insurance policy, evidently due to its environmental education and political advocacy, as reported [here](#).

We must say that this is very problematic on a number of fronts.

Is The Hartford basing underwriting on the content of speech, or the mission of, customers? If so, when was this policy adopted and what does it entail?

This also appears to represent a significant shift in The Hartford's approach to environmental issues. You claim on your web site to be a supporter of reducing carbon gas emissions and as an insurer with a "track record in environmental leadership." According to your [2023 Sustainability Report](#), you "recognize the risks that climate change poses to people, businesses and communities and understand the role our industry plays in managing and mitigating those risks" and "are committed to reducing our own environmental impact and supporting customers and business partners as we collectively transition to a greener society." In 2022, you [announced a goal of achieving net zero emissions by 2050](#).

Your abrupt cancellation of the Southern Adirondack Audubon Society stands in stark contrast to your stated sustainability goals. Further, it is a chilling statement that you will refuse to provide coverage to any organization whose views you do not agree with.

We urge you to renounce your letter to the Southern Adirondack Audubon Society, commit to nondiscrimination regarding political speech in your underwriting, and to publicly share progress and plan to achieve real sustainability across all businesses.

Sincerely,

Tom Swan

Executive Director, CT Citizen Action Group

Cc: Connecticut Governor Ned Lamont
Connecticut Attorney General William Tong
Insurance Commissioner Andrew Mais
Terrence Shields, Chief Sustainability Officer, The Hartford